MOBILITY device

HugN-Go

Operator & Service Manual

HugN-Go 200

SERIAL NUMBER

Serial Number of Your Device:

Note: Please keep your serial number in a safe and secure location. The serial number must be provided when seeking service for your LiteGait® device. The serial number provides us access to technical information regarding your device.

LiteGait®
The Original Partial Weight Bearing Gait Therapy Device

IMPORTANT SAFETY INSTRUCTIONS

WARNING

READ ALL INSTRUCTIONS BEFORE USING HugN-Go

MAXIMUM PATIENT WEIGHT:
HugN-Go 200: 200 lbs

- Use only under the direct supervision of a health care professional or caregiver
- Brakes should remain in the locked position at all times until transfer from one location to another is initiated.
- Operate on smooth and level surfaces ONLY.

Dear HugN-Go User,

CONGRATULATIONS on your recent purchase of HugN-Go the most innovative gait and balance therapy training system available today. As you know, HugN-Go can be used with a wide variety of patient impairment levels and conditions. If you have questions about the possible uses of HugN-Go with particular patients, or are in need of some ideas for ways to use HugN-Go more effectively, please do not hesitate to contact us for information relating to your individual situation. Our web-site also offers valuable information.

Like all quality therapy equipment, HugN-Go requires regular inspections. Enclosed is a check list for your convenience. Please complete the checklist every 6 months to ensure the efficient, safe, and effective operation of the HugN-Go unit. If you should find a problem with a HugN-Go part, please contact the Technical Support Department immediately. Here are some resources, which will be of help to you:

CLINICAL SUPPORT:	clinicalsupport@LiteGait.com
TECHNICAL SUPPORT:	technicalsupport@LiteGait.com
WEBSITE:	www.LiteGait.com
USER FORUM :	www.LiteGait.org

Sincerely,
Customer Service Department
Mobility Research

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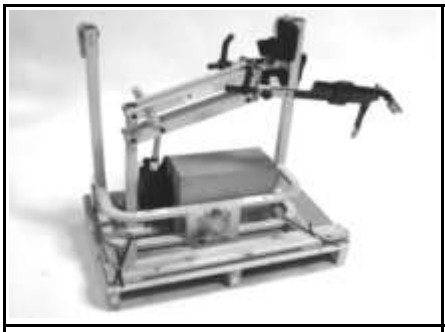
HugN-Go Assembly

Tools Required:
Scissors
1/2 inch socket or open-end wrench

TWO PEOPLE ARE REQUIRED FOR SAFE ASSEMBLY

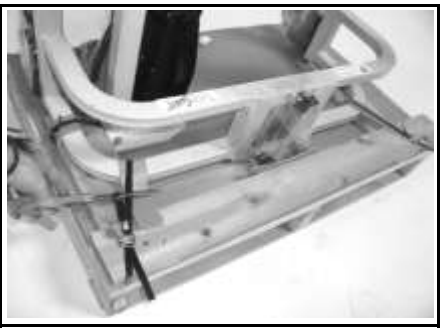
Read below & follow pictures on the following pages
NOTE: Your HugN-Go may look different than picture

1. Familiarize yourself with the components of the Mobility Device (Refer to Unit Diagram Section)
2. Expose and examine contents.
3. Remove small inner box and place on side.
4. Cut the black straps securing the base to the pallet.
5. Remove shrink wrap from all four caster wheels. Remove all packaging materials from base.
6. Free and remove base with two people. Place the base caster side down on smooth level surface; lock all four casters.
7. Remove shrink wrap from base.
8. Verify that the black battery pack is secured in housing on top of the base. NOTE: Wire must be located in the front right corner of housing. SEE PICTURE.
9. Loosen the two knobs on the back of the base and remove the third knob completely.
10. Free and remove lifting mechanism (lifting arm, post, and arm rest) with two people.
11. Position the post at an angle to prevent damage to the battery wire. The left notch should go into the bolt first followed by twisting the right notch into the right knob.
12. Orient the lifting mechanism on the base. Line up the holes for bolts to be re-tightened. NOTE: The black control box should be facing the open end of the base as shown in picture.
13. Insert knob. hand tighten. NOTE: Ensure one person holds lifting mechanism steady on top of the base until secure. Tighten each of the three knobs equally until they are all secure.
14. Remove shrink wrap from all parts of the lifting arm. NOTE: Do not use a sharp object.
15. Locate hand switch from small box. Plug in hand switch connection to far left input on control box. Plug in battery connection to third connection from the left on the control box.



2. Expose and Examine Contents

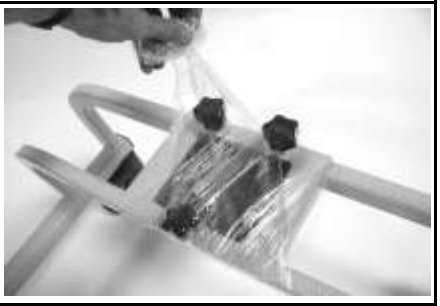
3. Remove small soft goods box.



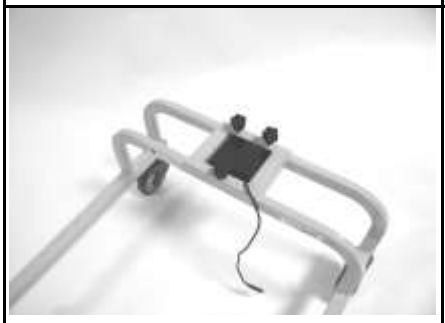
4. Cut and remove black straps.

5. Remove shrink wrap from all four casters.

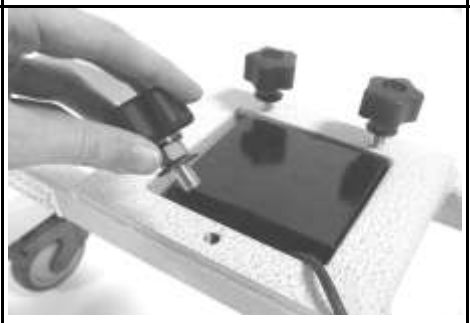
6. Remove base and set caster side down.



7. Remove shrink wrap from base.



8. Wire must be in the front right corner.

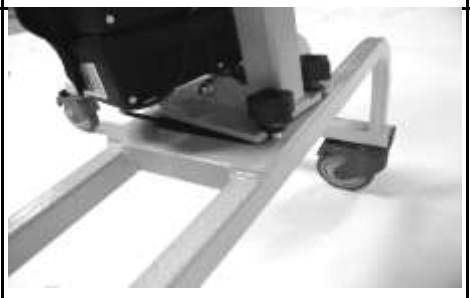


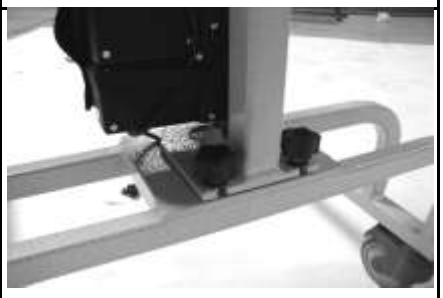
9. Loosen the two back knobs and remove the third front knob.

NOTE: A second person must hold post to prevent from falling.

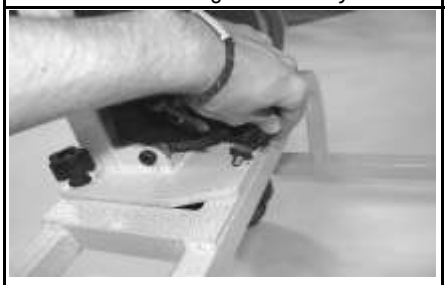
10. Loosen bolts holding post to pallet. Remove Post from pallet

11. Slide post on at an angle to prevent damage to battery

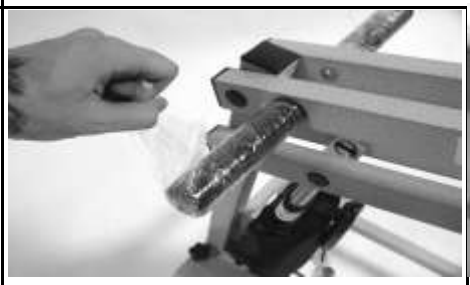




12. Twist post to the right until both slots are around each bolt.



13. Insert third front knob and tight all three equally.



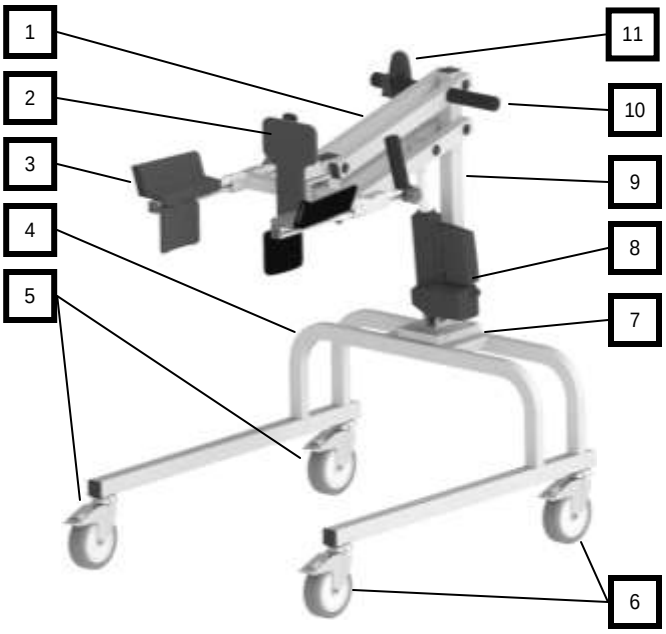
14. Remove shrink wrap from post.

15. Locate hand switch and battery cord and plug into control box.

NOTE: Your HugN-Go may look different than images above

LiteGait® Diagram

1. Lifting Arm
2. Chest Pad
3. Arm Supports
4. Frame Assembly
5. Directional Locking casters
6. Total Locking Casters
7. Battery Compartment
8. Actuator
9. Post
10. Handle Bars
11. Hand Switch



NOTE: Your HugN-Go may differ from image above

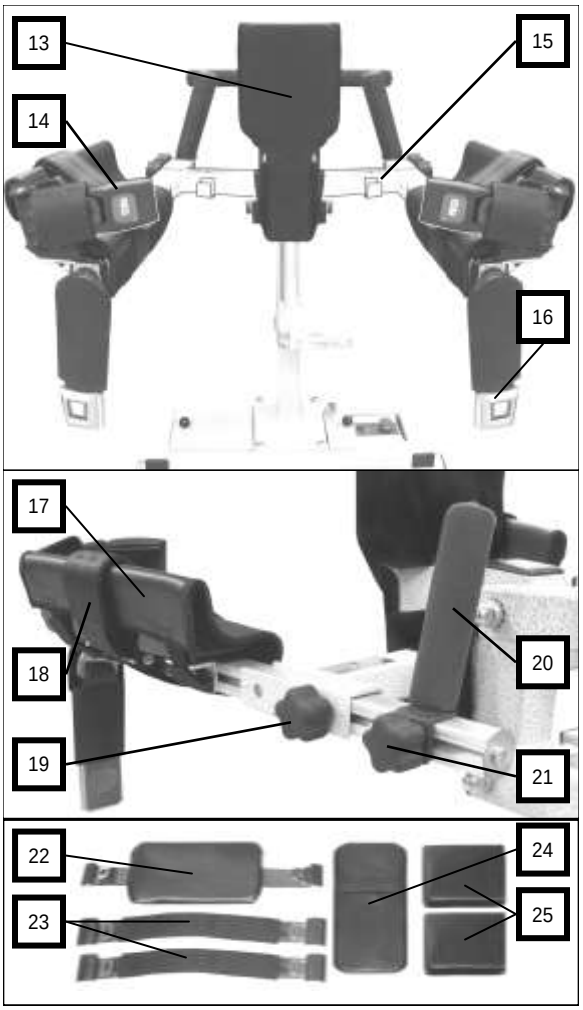
Turn Station Assembly

13. Chest Pad
14. Back Strap Buckle Assembly *
15. Groin Strap Hook
16. Groin Strap Buckle Assembly
17. Arm Support Pad
18. Arm Support Strap
19. Arm Support Adjustment Knob
20. Adjustable Hand Grip
21. Hand Grip Adjustment Knob

*WARNING: Do not have patients sit on the back strap. Back strap is designed to support lumber spine.

Straps & Pads

22. Back Strap w/ Pad
23. Groin Straps
24. Chest Pad Cover
25. Hip Pads



NOTE: Your HugN-Go may differ from images above

About Your HugN-Go

HugN-Go is comprised of several parts.

POST ASSEMBLY: Main support for the upper section of the *HugN-GO.* The assembly consists of a square post, mounting bracket for the actuator, and base plate for connection to the *Base Assembly*. The post is just over two feet in length and is welded to the base plate. The mounting brackets purpose is to attach the *Actuator* to the base, and is also welded to the base plate as well as against the post. The base plate has (4) holes located at its corners for fastening the *Post Assembly* to the *Base*.

NOTE: It is important that all bolts are tightened prior to use.

TURN STATION ASSEMBLY: The *Turn-Station Assembly* is a set of components which allows the support bars to rotate in a circular motion, securing the patient in the device. The *Turn-Station* is connected to the *Lift Straps* and *Lift Arms*, and located at the head of the upper section of the *HugN-GO,* Components comprising the *Turn-Station Assembly*: square tubing for the strap and arm connection, gears with arms for connecting the support bars to the *Turn-Station Assembly*, housing for the gears to connect to assembly, protective chest plate to eliminate gear pinch points, and additional hardware.

ACTUATOR: The *Actuator* is the mechanism that raises and lowers the *Lift Arms*. It consists of a concentric expanding and retracting circular shaft that houses a DC motor, worm-gear, and various components. Its purpose is to provide a means of adjustability for various patient heights and desired support.

CONTROL UNIT: The *Control Unit* is the junction box for the battery power, handheld switch and contains electrical safety protection circuitry. The battery pack and hand switch plug into the control unit.

SUPPORT BARS: *HugN-Go* unit has two adjustable handlebars. Each handlebar is attached on opposite sides of the *Turn-Station Assembly*. The *Support Bars* have a circular tube that extends from the main square tubing. This circular tubing provides the base for the hand grips to be attached.

LIFT ARMS: The *Lift Arms* are (2) square tubes that are connected to the *Post* on one end and the *Turn-Station Assembly* on the other. The purposes of the *Lift Arms* are to transfer the patients load to the base when lifting is in progress. The *Actuator* is connected to both arms.

NOTE: Beware of any possible pinch points between the Lift Arms and Lift Straps when the device is at its high and low positions.

TORSO STRAP: The *Torso Strap* is intended to assist in stabilizing the patient more securely in the device. It is comprised of (2) straps with mating Velcro at one end and a connection to a pin at the other. The straps also have padding for the back and chest areas to provide added comfort and support. For cleaning and maintenance instructions on the straps, refer to information in the unit care section.

SAFETY STRAPS: The *Safety Straps* consist of (2) 110 cm long adjustable straps with male connectors at both ends. One male connector end of each long adjustable strap attaches to a rear end of the *Support Bars*. The other male connector end of each long adjustable strap attaches to the female buckles on the square tubing that extends from the side to the *Support Bars*. The straps are mainly for secondary support of the patient.

NOTE: Using the Safety Straps as a main means of support may cause discomfort in the patients groin area.

ACTUATOR MOUNTING CAP: A cap is used to connect the *Actuator* to the *Lift Arms* as well as ensuring a more secure connection. The *Actuator* shaft is inserted into a hole in the cap for guaranteed alignment. The actuator mounting cap is then connected to the *Lift Arms* by means of a bolt that connects the *Lift Arms* and *Actuator Mounting Cap*.

BASE: The *Base* consists of two horizontal bars connected by two crossbars or U-shaped tubes. The *Base* has an open end and a closed end. The closed end is where the *Actuator* is mounted and battery pack and control box are placed. The *Base* moves freely over ground by means of *Caster* wheels.

CASTERS: Four *Casters* are attached to the *Base*. Two *Casters* on one side of the *Base* are total locking *Casters* and the two on the opposite side are directional locking *Casters. Casters* come pre-assembled with your unit.

Using Your HugN-Go

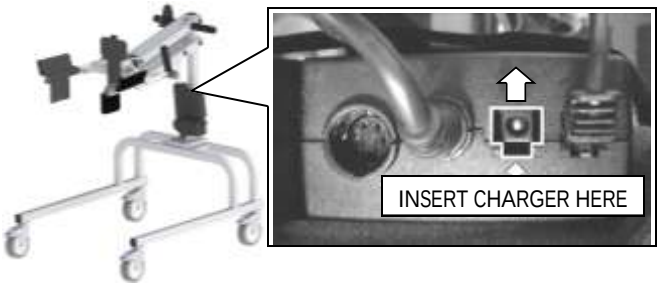
I. How to Adjust Lifting Arm Height

The HugN-Go actuator is raised and lowered by a hand switch with one up and one down arrow.

II. Charging HugN-Go

HugN-Go is equipped with a 24 volt battery pack that needs to be charged on a weekly schedule. To recharge your battery follow the steps below. The battery and charging cord are located in the compartment on the left of the actuator

1.) Insert female end of the charger into the port on the top of the actuator.



2.) Plug charging cord into appropriate 110V or 220V power outlet.

3.) Leave *HugN-Go* on charger for 6-8 hours or overnight once per week. The time it takes to recharge the battery pack depends upon the health of the battery pack and how low the battery pack was before charging began.

4.) After charging the LiteGait unplug the charger from the WALL OUTLET AND HugN-Go.

Note: Leaving a charger connected to the LiteGait® while disconnected to the wall outlet device decreases the battery life of the LiteGait® battery. Disconnect the charger from the WALL OUTLET and LiteGait® to reduce frequency of replacing the LiteGait® Battery.

Low Battery Indicator Alarm

The HugN-Go ® unit emits an audible noise when the charge of the battery is critically low and needs to be recharged. If you experience audible noise, make sure to charge promptly after use of the LiteGait®. The LiteGait® will ONLY lift and lower approximately 2 to 3 more times before shutting off. The LiteGait® should be charged before running down to a point where you are unable to lower a patient.

Charger

The HugN-Go® battery is charged using a low current, hospital guideline approved charger. The charger has an indicator LED light that turns green when the charger is plugged in and not connected to the LiteGait®. When the battery is charging the LED turns red and then back to green after the battery is fully charged.

Green Light

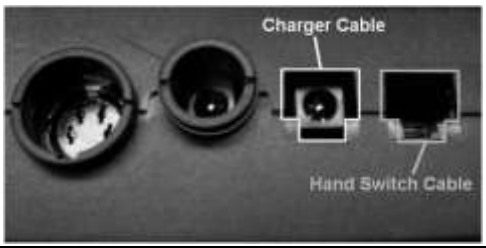
The charger is plugged into the socket (if the battery is disconnected).

The battery is fully charged (If the battery is connected and the charger is plugged into the socket

Red Light

The battery is being charged by the charger.

Below is a graphic showing the location of all cable that plug into the control box for the LiteGait®. During use the battery cable and hand switch cable should be connected. When charging, the charger cable should be plugged in and the LiteGait® should not be used.



Note: Ensure that all plugs are inserted completely and securely.

III. Base and Casters

LiteGait® is equipped with four casters. There are two total locking casters and two directional lock casters. Each leg has one type of casters, the total locking are mounted on the Left Leg the Total Locking are mounted on the right.

Locking and Unlocking Casters

Press tab to lock

Locked Caster

Total Locking Casters

Total locking casters are indicated by a red BRAKE sticker on the locking lever. To lock the total locking casters, press the tab until the brake snaps into place. The caster will lock the swivel of the caster and rotation of the wheel. Locking all four casters will make the device stationary.

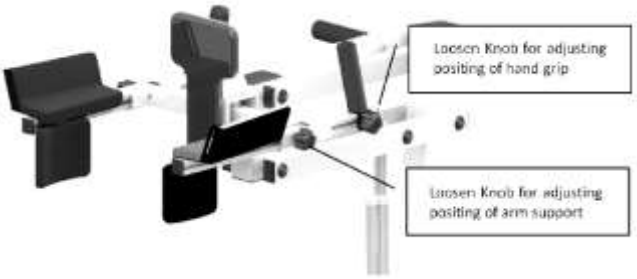
NOTE: While locking the caster prevents rolling of the unit, it DOES NOT prevent the unit from sliding on a sloped, slippery floor. The unit should only be used on a flat floor away from stairs or ramps. NEVER leave a patient unattended in the unit.

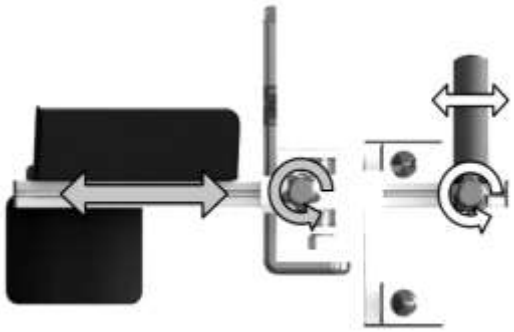
Directional Locking Casters

Directional lock casters are indicated by a green STEER sticker in the locking lever. To lock the directional locking casters, press the tab and align the caster with the frame. Once Aligned this locks the swivel of the casters and is beneficial for walking in a straight path or placing LiteGait® over a treadmill. Once the unit is positioned over a treadmill, all four caster brakes need to be locked

IV. Arm Support Adjustment

The arm support and hand grips on the support interfaces allow for position adjustment. Each component can be adjusted by loosening its corresponding knob. Once in the

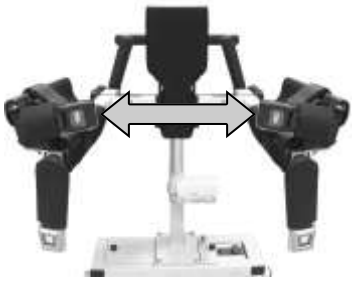




V. Strap Application Points

Groin pieces attach to the groin strap hooks located on the turn station assembly and connect to the groin strap buckles mounted vertically on the arm supports

Back strap with back pad attaches to the horizontally mount back strap buckles located on the arm supports



WARNING: Do not have patients sit on the back strap. Back strap is designed to support lumber spine.

VI. Transporting Patients with HugN-Go

1. User should be sitting in a chair or on a low bed.

2. Locate the *HugN-Go* with the open end of the base facing the patient.

3. Lock all four casters.

4. Using the hand switch lower the Lifting Arm to a low position level with the patient.

5. Attach the padded groin straps to their associated hooks on the support bars.

6. Pass the two identical padded strap disconnected ends between the legs to the back. The strap should be positioned to support the thigh. Connect the male buckle from the padded strap to the vertical positioned female buckle on the arm supports.

7. Connect the male buckle from the back support strap into the horizontal back buckle on the arm support. Wrap the disconnected part of the strap around the midsection of the back and connect back into the top mounted female metal buckle on the arm support.

8. Allow elbows and for arms to rest on padded arm support. For additional support arm support use optional Velcro straps.

NOTE: Your HugN-Go may differ from images above

VII. Walking with HugN-Go

1. Position the user in a sitting position on the edge of chair or low bed.

2. Attach the padded groin straps to their associated hooks on the support bars.

3. Lock the directional locking casters and move the *HugN-Go* with the open end of the base facing the patient.

4. Using the hand switch lower the Lifting Arm to a low position level with the patient.

5. Locate the groin strap.

6. Position the strap under the patient's upper leg attaching it to the vertically positioned buckle from the arm support.

7. Adjust the arm supports so that the patient's shoulders are over the arm supports. Allow elbows and forearms to rest on padded elbow plates. For additional arm support use optional Velcro straps.

8. Connect the male buckle from the back support strap into the horizontal back buckle on the arm support. Wrap the disconnected part of the strap around the midsection of the back and connect back into the top mounted female metal buckle on the arm support.

9. Tighten the back strap such that the patient is supported.

NOTE: Your HugN-Go may differ from images above

10. Stand the patient up by leaning them forward while raising the *HugN-Go* using the actuator. On standing the height of the arm supports should allow the patient to be standing in a natural position without over exerting the shoulders.

11. Position the strap under the patient's upper leg attaching it to the vertically positioned buckle from the arm support.

NOTE: Your HugN-Go may differ from images above

VIII. Operating the HugN-Go

1. The user should unlock all casters.
2. Use the hand switch to slowly raise the lifting mechanism until the user is in standing position.

NOTE: The user should push forward slightly while being lifted to have clearance from the user's chair or bed to stand.

3. The user is now able to be facilitated in walking with the *HugN-Go* .
4. For easier maneuvering of the *HugN-Go* , utilize the four casters. You may, for example, lock the directional casters before walking a straight path.

NOTE: When user is over ground, first establish the direction of movement, then lock the directional casters to ensure the best performance. To move in the opposite direction, release the caster brakes and re-establish the direction of movement. That is, allow the casters to follow the movement rather than lead it

IX. Reducing Instability

1. To prevent the user leaning to one side, simply tighten the strap on the side they are leaning towards.
2. To prevent the user leaning backwards, simply tighten the torso strap so that the patients posture appears to be vertical

X. Adjustment of Buckles and Straps

Each of your unit's three straps can be individually adjusted. Adjust each strap to assure that the user is safely protected if they leaned right, left, or back.

NOTE: Under no circumstances should a patient have ALL the weight removed from the legs.

Unit Care and Maintenance

HugN-Go Maintenance

Your *HugN-Go* has been specially designed to be durable and relatively maintenance free. The frame is constructed from high strength steel, and has been painted with a special powder coat to resist rust and scratches.

Cleaning Frame:

Frequency	* FOLLOW STANDARD FACILITY INFECTION CONTROL PROCEDURES.
Cleaning Agent	DILUTED WINDEX TYPE CLEANING SOLUTION
Drying Method	WIPE DRY WITH CLEAN CLOTH
Special Cleaning	WD-40 CAN BE USED TO REMOVE DIRT OR OILY SPOTS.

Pad and Strap Maintenance

To clean the frame and straps, follow the instructions outlined in the table below.

	Chest & Back Pads	Groin Straps
Frequency	Facility infection control guidelines	
Cleaning Agent	Facility infection control guidelines	
Water Temperature	WASH IN UP TO 176°F (80°C)	
Drying Method	HARNESSES SHOULD BE DRIED WITH LOW OR NO HEAT TUMBLE DRY	
Special Cleaning	WIPED WITH DISINFECTION WASH, PER FACILITY INFECTION CONTROL PROCEDURES	

To maintain the highest quality of function and safety, it is extremely important that you conduct regular maintenance checks of your *HugN-Go* unit and all of its parts. Please refer to the following checklist for an inspection guideline. If you should have any questions concerning the functional status of any of the LiteGait® parts, please contact the Technical Support department immediately at technicalsupport@LiteGait.com. It is recommended that you inspect the LiteGait® unit and all of its parts every 6 months.

Please rate the function of each item as follows:

1 = POOR 2 = FAIR 3 = GOOD 4 = EXCELLENT.

A rating of FAIR (2) or POOR (1) indicates that that part should be immediately replaced to maintain the safe and effective use of the equipment.

Check All Components
Functionality
Cracks or Tears
Exposed or Frayed Wires
Loose/Rusted Bolts
Discoloration/Degradation

Check List		Recommended Replacement Schedule
Battery	☐	24-30 Months
Charger	☐	*
Hand Switch	☐	*
Chest Pad / Back Pad	☐	18-24 Months
Groin Pieces	☐	18-24 Months
Overhead Straps	☐	*
Casters	☐	*
Knobs	☐	*
Grips / Covers / Caps	☐	*
Base	☐	*
Actuator	☐	*

*Replace As Needed Based on Condition

Please Send Copy of Completed Form Every 6 Months to Mobility Research Technical Support

Fax: 480-829-0737
Email: TechnicalSupport@LiteGait.com
Website: http://litegait.com/techsupport.html

Mail: Mobility Research — Technical Support
P.O. Box 3141
Tempe, AZ 85280

Maintenance Contact Information

Facility Name	City	State
First	Last	Title
Phone	Fax	Email

Model	Serial Number	

Troubleshooting - Power System

Symptom: Actuator Does Not Raise or Lower	
1. Possible Cause:	*Resolution:*
Low Battery Charge / Battery need to be Replaced.	Charge the battery following the appropriate charging instructions until full charge. If charging does not resolve issue contact Technical Support for replacement battery information.
3. Possible Cause:	*Resolution:*
Loose Cable Connection	Disconnect cables from Control Box. Firmly reconnect cables ensuring a secured connection
4. Possible Cause:	*Resolution:*
Other Power System Issue	Contact Technical Support for further troubleshooting.
Symptom: Battery Does Not Charge	
1. Possible Cause:	*Resolution:*
Device is Not Connected to Power Outlet	Connect charge cable to appropriate 110V outlet. (220V for International Customers when applicable).
2. Possible Cause:	*Resolution:*
Charging Cord is Not Connected Properly	If the green LED indicates the charger is connected to a power outlet. Once the charger is connected the green LED turns red. Once the battery is fully charged, the LED turns back to green.
3. Possible Cause:	*Resolution:*
Power Outlet is Faulty	Check Outlet with another electrical device to ensure proper function of outlet.
4. Possible Cause:	*Resolution:*
Battery not been charged for an extended period.	If battery is not charged for an extended period the voltage may be too low to charge. Contact Technical Support for replacement battery information.
5. Possible Cause:	*Resolution:*
Battery has been in service for 30 months or more.	Contact Technical Support for replacement battery information
6. Possible Cause:	*Resolution:*
Other Power System Issue	Contact Technical Support for further troubleshooting instruction.
Symptom: Battery Does Not Hold Charge	
1. Possible Cause:	*Resolution:*
Low Battery Charge	Charge the battery following the appropriate charging instructions until full charge.
2. Possible Cause:	*Resolution:*
Battery Needs to Be Replaced	Contract Technical Support for replacement battery information.

Troubleshooting - Casters

Symptom: Device Does Not Roll Easily	
1. Possible Cause:	*Resolution:*
One or both of the Total Locking Casters are Locked.	The Total Locking Casters are labeled with a red BRAKE sticker. Unlock the Total Locking Casters.
2. Possible Cause:	*Resolution:*
One or both Directional Locking Caster are misaligned	The Directional Locking Casters are labeled with a green STEER sticker and engage when the caster is aligned with the leg of the base. If the LiteGait® does not move forward and backward when the directional locking casters are locked they are not aligned properly. Contact Technical Support for further repair instruction.
3. Possible Cause:	*Resolution:*
One or more of the casters are loose and are no longer secured to the frame or are damaged	Contract Technical Support for repair information and.
Symptom: Device Does Not Stay Stationary when Locked	
1. Possible Cause:	*Resolution:*
One or more of the casters is not locked.	Make sure all four casters are locked to make the device stationary.
NOTE: If all casters are locked appropriately, contact Technical Support for further information.	

Parts List - HugN-Go

HugN-Go Parts List – Strap Accessories			
Name	Description	Code	QTY
Soft Goods Package	Includes: 2 Groin Straps, 1 Back Strap w/Pad, 1 Chest Pad and 2 Hip Pads	HHG	1
Groin Strap	Strap for Groin Support w/ Cover	HHG-A	2
Back Strap	Strap for Back Support	HHG-B	1
Back Pad	Foam Pad for Back Strap	HHG-C	1
Chest Pad	Foam Pad for Chest Support	HHG-D	1
Hip Pad	Foam Pad for Hip Support	HHG-E	2
HugN-Go Parts List – Power System			
Actuator	Linak Linear Actuator	PS20X-A	1
Power System Complete	Includes All Components Listed Below Starting with Parts Code (PHG20)	PHG20	1
Actuator Cord	Cord from Control Box to Actuator	PHG20-A	1
Battery	24V Rechargeable Seal Lead Acid Battery	PHG20-B	1
Control Box	Single Channel Control Box for Actuator	PHG20-C	1
AC Cord	AC Cord for Control Box	PHG20-D	1
Hand Switch	Single Channel Hand Switch	PHG20-E	1
HugN-Go Parts List – Frame			
Fixed 30” Standard Base	Base Opens to Fit 30” Chair	B20MD-30	1
Base Plastic End Cap	1.5” x 1.5” Plastic Cap	BHG20-B	4
5” Total Locking Caster	5” Total Locking Caster (METAL)	BHG20-C	2
5” Directional Locking Caster	5” Directional Locking Caster (METAL)	BHG20-D	2
Post / Lift Arm Assembly	Post including Lifting Arm and Support Interface (DOES NOT INCLUDE ACTUATOR)	PHG20	1
Post Plastic End Cap	2” x 3” Plastic Cap	PHG20-B	3
Post Screws	Bolts that attach Post to Base	PHG20-C	4
Lift Arm Screw Covers	1” Plastic Cap	PHG20-D	8
Handle Bar	Handle Bar on Post Assembly	HBHG20-A	2
Handle Bar Grips	Foam Cover for Handle Bar on Post Assembly	HBHG20-B	2
HugN-Go Parts List – Support Interface			
Forearm Supports	Padded Forearm Supports for Support Interface	MD35SI-FS	2
Hand Grips	Adjustable Hand Grip for Support Interface	MD35SI-HG	2
Hand Grip Covers	Foam Cover for Adjustable Hand Grip	MD35SI-HGC	2
Knobs	Knobs for Securing Hand Grip and T-Slot Bar	MD35SI-HGK	4
T-Slot Screws	Insert Screw for Hand Grip	MD35SI-HGS	2
T-Slot Bars	T-Slot Bar for Support Interface	MD35SI-FSB	2

Resource Directory

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Toll free in U.S. and Canada

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480.829.0737

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mobility research

products, education, and rehabilitation solutions
FREEDOM FOR THERAPISTS INDEPENDENCE FOR PATIENTS

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mobility research LiteGait® The Original Partial Weight Bearing Gait Therapy Device MOBILITY device HugN-Go

Limited Warranty Certificate

The Mobility Research warranty covers applicable parts and labor for repair or replacement as listed below†:

- 3 years on frame components due to broken or damaged welds.
- 3 years on the lift mechanism actuator‡
- 1 year on harness stitching, buckles and casters.
- 1 year on all electronics* - control box, wiring, charger, etc.
- 3 months warranty on battery due to defect

Losses due to work stoppage, lost revenues, damages due to neglect or abuse ARE NOT covered by this warranty. Shipping and handling charges ARE NOT covered by this warranty.

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† Warranty excludes damage due to normal wear and tear, tampering with any components, from misuse and abuse, caused by cleaning and acts of God. Warranty does not cover losses due to work stoppage, lost revenue(s), and damages due to neglect. Warranty excludes GaitKeeper Treadmills. Shipping and handling charges are not covered by this warranty.

‡ Tampering by persons other than Mobility Research factory authorized personnel is discouraged and will void your warranty.
*If present.

In order for us to provide the very best in customer support, please activate your warranty by providing the following information. This information will allow us to notify you for product updates, recall information, clinical support, technical support, maintenance information and to receive our E-Newsletter. You may visit our website at http://www.litegait.com/warranty.html and submit this form or fill in the information below and mail or fax back. (Keep a copy for your records)

Model	Serial number	Date of purchase
Facility Name:		Dept. used in
Address		Phone ( )
		Fax ( )
Clinical Contact Name		email
Maintenance Contact Name		email

Products, Education, and Rehabilitation Solutions

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